

MUNICIPALITIES BECOMING REMOTE ORGANIZATIONS, FAST

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MAINSTAY
TECHNOLOGIES



The need to *adapt, fast*

The situation

The good news

The challenges

We must adapt

The *playbook* for enabling a remote workforce

Proper technology

Security layers and workflows

Cultural intentionality

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On-site infrastructure

- Server environment
- Applications
- End-points
- Monitors and devices
- Phones
- Communication tools

Remote enabled, shift to:

- Remote server environment
- Cloud-hosted applications
- Mobile-friendly end-points
- Key peripherals devices
- Remote phone systems
- Virtual communication tools

Remote servers, cloud-hosted apps, and secure remote access

Private Cloud



Public Cloud



Applications



File Hosting



Account Mgmt.



VPN

Remote Desktop



Mobile-friendly end-points



- Your laptop
- Work with your IT partner
- Demand is high, right now
 - Bring home office desktop
 - Non-business class machines
 - Don't use home computer

Key peripheral devices



- Docking station
- Printers, copiers, scanners

Communication tools

Phones



Unified Comms.



Video



Voice



Apple iPhone

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Security Layers and Workflows

- Multiple security threats converging at the same time
- Key security tips
 - Multi-factor authentication
 - Staff training
 - Secure email practices
 - Establish an Information Security program



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Cultural intentionality

Cultural Intentionality

- Check-in with your team
 - Encourage dedicated, separate workspaces
 - Implement daily work routines
 - Model proper work-to-home shifts
- Increase one-on-one and all-team engagements
 - More frequent staff meetings
 - Frequent, short one-on-one rhythm meetings
 - Increase connectivity with unified communication tools
 - Default to video
 - Utilize Yammer



HOW MAINSTAY CAN HELP

- Managed IT Services – *Be your IT Department and enable your remote workforce!*
- Supplemental IT Services – *Support your IT Department with remote practices!*
- Training/Consulting
- Managed Information Security Services
 - Mainstay can be your security and compliance team
 - Risk Assessments
 - Compliance Governance
 - User Security Training
 - Policy Development
 - Secure Workflow Consulting
- IT Audits/Assessments
- A call anytime!

LET'S CONNECT

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YOUR QUESTIONS

*Submit them through the Q&A button
at the bottom of the Zoom screen*

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