

Elements of Successful Collaboration

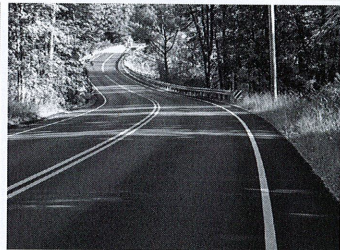
1. Clear definitions and agreements on the roles of partners in the collaborative process.
2. Open communication within teams to share the information necessary to carry out tasks.
3. Consensus about goals and methods for completing projects or tasks. Don't move forward until all members are in agreement.
4. Recognition of, and respect for, the contribution of all collaborators. It's important to give credit where credit is due.
5. Identification of obstacles and addressing problems cooperatively as they occur. Teamwork is essential at all times.
6. Group goals are placed above personal satisfaction and/or recognition. It's crucial to put the desired project results at the forefront – this isn't about the individual goals.
7. Willingness to apologize for missteps and ability to forgive others for mistakes. Holding a grudge or sabotaging the efforts of other team members just can't happen.

Examples of Collaboration Skills

- Actively listening to the concerns of team members
- Agreeing on roles that capitalize on individual strengths
- Analyzing problems without assigning blame
- Assessing the strengths and weaknesses of partners
- Brainstorming solutions to problems
- Building consensus about goals and processes for group projects
- Compromising when necessary to move the group forward
- Defining mutually acceptable roles
- Delegating tasks with open discussion
- Displaying a willingness to find solutions to problems
- Drawing consensus around goals and processes
- Eliciting the views of reluctant group members
- Facilitating group discussion
- Following through with commitments in a reliable manner
- Forgiving others when they come up short
- Giving credit to others for contributions
- Interviewing clients to determine their needs and preferences
- Identifying obstacles to success
- Investing the required time and energy to complete tasks
- Taking a leadership role
- Listening to the concerns of team members
- Maintaining a sense of humor whenever possible
- Making sure the perspective of quieter collaborators is heard
- Meeting deadlines for individual contributions
- Recognizing the contributions of other collaborators
- Recognizing the strengths and weaknesses of collaborators
- Selecting compatible partners to carry out projects
- Sharing feelings of frustration or dissatisfaction as they occur
- Speaking respectfully with team members
- Taking responsibility for mistakes
- Updating collaborators on developments with the project
- Working hard to fulfill obligations to the team

Transportation | Water & Wastewater | Solid Waste | Structural

CMA
ENGINEERS
pursue excellence



PORTSMOUTH, NH | MANCHESTER, NH | PORTLAND, ME

www.cmaengineers.com