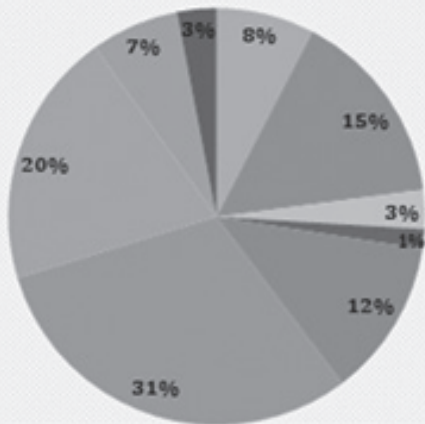


## Figure 6. What Needs to Be Changed in Your Workplace?

If you had the ear of a senior local government leader, what would you advise her/him about what needs to be changed in your workplace?



- Resource improvement: technology, amenities.
- Reform human resources: (bonuses, pay for performance) and hiring and firing.
- Diversity (age, gender, ethnicity) is needed in local government.
- Local governments need to be financially sustainable.
- Creativity/high quality of work should be rewarded.
- Organizational culture: more employee input, communication.
- Collaboration: interdepartmental, top to bottom, citizen
- Ethics/fair treatment/transparency
- N/A